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<th>Time</th>
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<tbody>
<tr>
<td>5:30-8pm</td>
<td>Registration</td>
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<tr>
<td>6:00-8pm</td>
<td>ACIS2017 Reception (Boardwalk Gallery at Wrest Point, 410 Sandy Bay Road, Sandy Bay)</td>
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</table>
Monday 4th December 2017

9:00–9:55
Registration

9:00–9:20
Opening ceremony (Wellington Room)

9:20–10:20
Keynote address: The Sociotechnical Perspective as an Axis of Cohesion for the IS Discipline: An Assessment and a Way Forward
Suprateek Sarker (Wellington Room - Wellington 1 & 2)

10:20–10:30
Moving to Boardwalk Gallery

10:30–12:00
Session 1

Session Chair: Christian Ehnis (University of Sydney)

Social Media and Extreme Events

Paper 180
Convergence Behaviour of Bystanders: An Analysis of 2016 Munich Shooting Twitter Crisis Communication
Deborah Bunker (The University Of Sydney, Australia), Milad Mirbabaie (University of Duisburg-Essen, Germany) and Stefan Stiegitz (University of Duisburg-Essen, Germany)

Paper 97
Designing Persuasive Avatars in mHealth for Arabic Culture: A Qualitative Study
Hussain M. Aljaroodi (The University of Newcastle, Australia), Raymond Chiong (The University of Newcastle, Australia) and Marc T. P. Adam (The University of Newcastle, Australia)

Panel facilitator: Stephen Cahoon (Sense-T, University of Tasmania, Australia)

Panel

Session Chair: Martin Indulska (The University of Queensland)

Paper 207
Strategies and Influence of Social Bots in a 2017 German state election
Florian Brachten (University of Duisburg-Essen, Germany), Stefan Stiegitz (University of Duisburg-Essen, Germany), Leenart Hofeditz (University of Duisburg-Essen, Germany), Katharina Kloopenburg (University of Duisburg-Essen, Germany) and Annette Reimann (University of Duisburg-Essen, Germany)

Paper 227*
Enterprise social software appropriation: A dance of animacy
Natalie Hardwicke (The University of Sydney, Australia) and Dirk S. Hovorka (The University of Sydney, Australia)

Paper 81*
A SECI-Based Knowledge Conversion Model of Business Process Capture
Diane Strade (Whitireia Polytechnic, New Zealand), Adrian Harreagues (Whitireia Polytechnic, New Zealand) and Jech Chung (Whitireia Polytechnic, New Zealand)

Discussant: Walter Fernandez (University of New South Wales)

Paper 250
Exploring Social Media Affordances during Natural Disaster: Case Study of 2015 Myanmar Flood
Khet Khet Oo Tha (The University of New South Wales, Myanmar), Shan L Pan (The University of New South Wales, Australia) and M.S. Sondeep (The University of New South Wales, Australia)

Paper 248
After-identity work via Social Media in Professional Service Contexts
Tim Mohlberg (The University of Sydney, Australia)

Paper 141
Analysis of the Total Cost of Ownership for Cloud Computing Technology Adoption: A Case Study of Regional Municipal Government Sector
Omar Massoud Salim Hassan Ali (University of Southern Queensland, Australia) and Anup Shrestha (University of Southern Queensland, Australia)

Discussant: Rodney Clarke (University of Wollongong)

Paper 174
Evaluating User Satisfaction and Organisational Benefits of Electronic Medication Management System in an Australian Hospital
Eui Dong Kim (The University of Sydney, Australia), Kevin Kuan (The University of Sydney, Australia), Milan Vaghasiya (The University of Sydney, Australia), Naren Gunja (The University of Sydney, Australia), Jonathan Penn (The University of Sydney, Australia) and Hywel Lloyd (University of Otago, New Zealand)

Panel Chair: Christian Ehnis (University of Sydney)

Paper 149
Readmission risk prediction for patients after total hip or knee arthroplasty
Isabella Eigner (FAU Erlangen Nuremberg, Germany), Lukas Tajok (FAU Erlangen Nuremberg, Germany), Freimut Bodendorf (University of Erlangen-Nuremberg, Germany) and Nalini Wickramasinghe (Epworth HealthCare & Deakin University, Australia)

Session Chair: Sebastian Baell (University of Sydney)

Information Systems and Organisations

Paper 48
Research in Progress - Best Papers 1
Session Chair: Marta Indulska (University of Queensland)

Paper 43
Customer Agility Capabilities at EuroBank: The Role of ICT and Organizational Routines
Petri Hallikainen (The University of Sydney, Australia), Hilika Meriso-Rantanen (School of Business Aalto University, Finland) and Amany Elbanna (School of Management Royal Holloway University of London, United Kingdom)

Panel Chair: Sebastian Baell (University of Sydney)

Paper 170
Drumbeat
Shaan L Pan (The University of New South Wales, Australia), Milad Mirbabaie (University of Duisburg-Essen, Germany) and Stefan Stiegitz (University of Duisburg-Essen, Germany)

Paper 172
Strategic Contingency Planning for Emerging Strategic Threats: A Study of New Zealand’s Breast Cancer Research Strategy
Dirk S. Hovorka (The University of Sydney, Australia) and Wai H. Ng (The University of Sydney, Australia)

Paper 173
The Digital Divide and Social Media Use by Young Canadians
Hayley Arscott (University of Sydney, Australia) and Suad Yilmaz (University of Sydney, Australia)

Panel Chair: Sebastian Baell (University of Sydney)

Paper 175
Healthcare Applications of Social Media
Naren Gunja (The University of Sydney, Australia)

Paper 176
Social Media in Contemporary War Zones: An Analysis of Second Life’s Levellers
Dirk S. Hovorka (The University of Sydney, Australia) and David German (The University of Sydney, Australia)

Panel Chair: Sebastian Baell (University of Sydney)

Paper 177
Web-based Social Media and Electronic Communities in the Modern Sexual Environment
Petra Massoud (The University of Sydney, Australia) and Christian Ehnis (University of Sydney)

Paper 178
The Role of Social Media in the Early Staging of the 2013 Boston Marathon Bombing
Richard Greaves (University of Sydney, Australia) and Siew Soon Ong (University of Sydney, Australia)

Panel Chair: Sebastian Baell (University of Sydney)

Paper 179
Designing Persuasive Avatars in mHealth for Arabic Culture: A Qualitative Study
Hussain M. Aljaroodi (The University of Newcastle, Australia), Raymond Chiong (The University of Newcastle, Australia) and Marc T. P. Adam (The University of Newcastle, Australia)

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Deborah Bunker (The University Of Sydney, Australia), Milad Mirbabaie (University of Duisburg-Essen, Germany) and Stefan Stiegitz (University of Duisburg-Essen, Germany)

Panel Chair: Sebastian Baell (University of Sydney)

Paper 181
Analyzing Social Media as a Phase of Early Staging
Saeedun Abbas (University of Western Sydney, Australia), Dominik Hetterich (University of Western Sydney, Australia) and Christian Ehnis (University of Sydney)

Panel Chair: Sebastian Baell (University of Sydney)

Paper 182
Research in Progress - Best Papers 2
Session Chair: Shah Miah (Victoria University)

Paper 183
The Virtual Clinic: Using Social Media for Patient Engagement
Stefan Stieglitz (University of Duisburg-Essen, Germany) and Annette Reimann (University of Duisburg-Essen, Germany)

Panel Chair: Shah Miah (Victoria University)

Paper 184
Research in Progress - Best Papers 3
Session Chair: Marcia da Silva (University of Sydney)

Paper 185
Social Media as a Phase of Early Staging
Saeedun Abbas (University of Western Sydney, Australia), Dominik Hetterich (University of Western Sydney, Australia) and Christian Ehnis (University of Sydney)

Panel Chair: Marcia da Silva (University of Sydney)

Paper 186
Research in Progress - Best Papers 4
Session Chair: M. S. Sandeep (The University of New South Wales, Australia)

Paper 187
The Virtual Clinic: Using Social Media for Patient Engagement
Stefan Stieglitz (University of Duisburg-Essen, Germany) and Annette Reimann (University of Duisburg-Essen, Germany)

Panel Chair: M. S. Sandeep (The University of New South Wales, Australia)

Paper 188
Research in Progress - Best Papers 5
Session Chair: Rodney Clarke (University of Wollongong)

Paper 189
Social Media and Extreme Events

Panel Chair: Rodney Clarke (University of Wollongong)

Session Chair: Martin Indulska (The University of Queensland)
<table>
<thead>
<tr>
<th>Session 2</th>
<th>Wellington 1</th>
<th>Wellington 2</th>
<th>Boardwalk Gallery Annex</th>
<th>Green Room (2 minute walk)</th>
<th>Riviera (4 minute walk)</th>
<th>Mezzanine Boardroom (4 minute walk)</th>
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<td>Patrick Helmholtz (TU Braunschweig, Germany), Dominik Simon (TU Braunschweig, Germany) and Susanne Rabra-Bissantz (TU Braunschweig, Germany)</td>
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<td>Stefan Stegitz (University of Duisburg-Essen, Germany), Florian Brachten (University of Duisburg-Essen, Germany), Björn Ross (University of Duisburg-Essen, Germany) and Anna Jung (University of Duisburg-Essen, Germany)</td>
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<td>Yuri Song (Monash University, Australia), David Anrot (Monash University, Australia) and Caddie Gao (Monash University, Australia)</td>
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<td>Kathryn Parsons (Defence Science &amp; Technology Group, Australia), Christopher Brittain (The University of Adelaide, Australia), Dragona Covic (Defence Science &amp; Technology Group, Australia) and Mary Brushe (The University of Adelaide, Australia)</td>
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<td>Somadrita Bhattacharyya (Indian Institute of Management Calcutta, India), Shankadas Banerjee (Indian Institute of Management Calcutta, India) and Indranil Bose (Indian Institute of Management Calcutta, India)</td>
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<td>Janine Hacker (Friedrich-Alexander-Universitat Erlangen-Nürnberg, Germany) and Freimut Bodendorf (University of Erlangen-Nuremberg, Germany)</td>
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<td>12:00-3:30</td>
<td>LUNCH (Boardwalk Gallery)</td>
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<td>3:30-6:30</td>
<td>ACPS15 AGM (Green Room)</td>
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<td>6:30pm</td>
<td>ACSI2017 dinner (MONA) - 4:30pm Ferry from West Point – Arrive MONA at 5:15pm to explore the museum; Dinner commences 6pm for a 6:30 start</td>
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<tr>
<td>TUTORIAL</td>
<td>Smart Internet of Things Ecosystem for Smart Cities: State-of-the-art for IS researchers and practitioners</td>
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<td>Arkady Zaslavsky (Data61, Australia)</td>
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Tuesday 5th December 2017

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<th>Time</th>
<th>Event</th>
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| 9:00-10:00   | Keynote address: The Stuff of Bits: Exploring the Materialities of Information in Interaction  
|              | Paul Dourish (Wellington Room - Wellington 1 & 2)                     |
| 10:00-10:30  | Morning tea (Boardwalk Gallery)                                       |
| 10:30-12:00  | PANEL  
|              | New Educational Directions for Complex IS in a Fast-paced Digital World  
|              | Panel Facilitator: Corina Radulescu  
|              | (University of Sydney, Australia)                                     |
|              | Panelists:  
|              | Donald Kerr, Panel member (University of the Sunshine Coast)          |
|              | Jenny Leonard (University of Sydney, Australia)                       |
|              | Christine Van Toorn (University of New South Wales, Australia)        |
|              | Doug Vogel (Harbin Institute of Technology, China)                    |
|              | Paper 95  
|              | Value Creation in Digital Service Platforms                           |
|              | Osama Mansour (Jönköping University, Sweden) and  
|              | Ahmad Gharavoneh (Halmstad University, Sweden and IT University of Copenhagen, Denmark) |
|              | Paper 249*  
|              | Efficiency Engine vs. Entrepreneurial Innovation: A Conceptual Comparison  
|              | Debbie Bowman (The University of Sydney, Australia) and  
|              | Dirk Hovorka (The University of Sydney, Australia)                    |
|              | Paper 28  
|              | Designing for Change and Transformation: Exploring the Role of IS Artefact Generativity  
|              | Andreas Drechsler (Victoria University of Wellington, New Zealand)    |
|              | Paper 80*  
|              | Understanding the Formation of Information Security Climate Perceptions: A Longitudinal Social Network Analysis  
|              | Duy Dang-Pham (RMIT University, Australia),  
|              | Kariheinz Kautz (RMIT University, Australia),  
|              | Siddhi Pittayachawan (RMIT University, Australia) and  
|              | Vince Bruno (RMIT University, Australia)                              |

**Session 4**

<table>
<thead>
<tr>
<th>Room</th>
<th>Session 4</th>
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| Wellington 1  | Digital Platforms & Ecosystems  
|              | Session Chair: Mary Tate  
|              | (Queensland University of Technology)                                     |
| Wellington 2  | Controversial Papers  
|              | Session Chair: Kai Riemer  
|              | (University of Sydney)                                                    |
| Boardwalk Gallery Annex | Information Security 1  
|              | Session Chair: Sean Maynard (University of Melbourne)                     |
| Green Room (2 minute walk) | Paper 225  
|              | Is FinTech a Disruption or a New Eco-system? An Exploratory Investigation of Banks’ Response to Fintech in Australia  
|              | Osemwonyemwen Oshodin (RMIT University, Australia),  
|              | Alemayehu Molla (RMIT University, Australia),  
|              | Stan Karanasios (RMIT University, Australia) and  
|              | Chin Eang Ong (RMIT University, Australia)                                |
| Mezzanine Boardroom (4 minute walk) | Paper 264  
|              | The Interface of IT Capabilities and Disruptive Innovations  
|              | Abayomi Baiyere (Copenhagen Business School, Denmark)                    |
|              | Paper 74  
|              | Understanding Organizational Approach towards End User Privacy  
|              | Awanthika Senarath (The University of New South Wales, Australia) and  
|              | Nalin Asanika Gamagedara Arachchilage (The University of New South Wales, Australia) |
|              | Paper 95  
|              | Understanding Organizational Approach towards End User Privacy  
|              | Awanthika Senarath (The University of New South Wales, Australia) and  
|              | Nalin Asanika Gamagedara Arachchilage (The University of New South Wales, Australia) |

10:30-12:00  

| PANEL  
|              | New Educational Directions for Complex IS in a Fast-paced Digital World  
|              | Panel Facilitator: Corina Radulescu  
|              | (University of Sydney, Australia)                                     |
|              | Panelists:  
|              | Donald Kerr, Panel member (University of the Sunshine Coast)          |
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|              | Siddhi Pittayachawan (RMIT University, Australia) and  
|              | Vince Bruno (RMIT University, Australia)                              |

**TUTORIAL**

Design Science Research: A Hands-on Tutorial  
John Venable (Curtin University, Australia)
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<tr>
<th>Time</th>
<th>Session 5</th>
<th>Session 6</th>
<th>Session 7</th>
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<tr>
<td>10:00-10:30</td>
<td>Information Systems Education</td>
<td>Digital Business Innovation</td>
<td>Information Systems Philosophy &amp; Research</td>
<td>Information Security</td>
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<td>Session Chair: Corinne Redman (University of Sydney)</td>
<td>Session Chair: Dale McIlveen (Australian National University)</td>
<td>Session Chair: Bill Dodson (University of Technology)</td>
<td>Session Chair: Sean Maynard (University of Melbourne)</td>
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<td>Paper 8 The importance of school leaders for deploying and integrating ICT in schools: From the perspective of Catholic rural school leaders</td>
<td>Paper 99 Investigating the impact of ICT tutorial strategies to promote improved database knowledge acquisition</td>
<td>Paper 217 Intelligent Medical Case Based e-Learning System</td>
<td>Paper 144 Towards a dynamic model of IT innovation in organisations</td>
<td>Paper 192 Towards a dynamic model of IT innovation in organisations</td>
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<td>Steven Veela (Charles Sturt University, Australia), Silver Burmeister (Charles Sturt University, Australia), Andrew Barnden (Box Hill Institute, Australia) and Amelia Cenic (Charles Sturt University, Australia)</td>
<td>Prashant Pande (RMIT University, Australia) and Arpana Malviya (RMIT University, Australia)</td>
<td>Paper 293 A Critical Analysis of Inter-Coder Reliability Methods in Information Systems Research</td>
<td>Justin Thurlow (University of Tasmania, Australia)</td>
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<td>Yancee Xie (Queensland University of Technology, Australia)</td>
<td>Paper 357 Towards a dynamic model of IT innovation in organisations</td>
<td>Paper 293 A Critical Analysis of Inter-Coder Reliability Methods in Information Systems Research</td>
<td>Alex Macdonald (Queensland University of Technology, Australia)</td>
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<td>Yancee Xie (Queensland University of Technology, Australia)</td>
<td>Paper 113 Oral History in Information Systems Research: A reconsideration of a traditional tool</td>
<td>Paper 293 A Critical Analysis of Inter-Coder Reliability Methods in Information Systems Research</td>
<td>Mary Tate (Queensland University of Technology, Australia) and Assi Baross (Queensland University of Technology, Australia)</td>
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<td>Mary Tate (Queensland University of Technology, Australia) and Assi Baross (Queensland University of Technology, Australia)</td>
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<td>Poster Viewing</td>
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<td>Paper 181 Intelligent Medical Case Based e-Learning System</td>
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<td>Paper 94 Beyond 2D Product Presentation in E-commerce: A Literature Review</td>
<td>Paper 181 Intelligent Medical Case Based e-Learning System</td>
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<td>Paper 220 Towards a Synthesis of the Guidelines for the Development of Information Systems Design</td>
<td>Paper 181 Intelligent Medical Case Based e-Learning System</td>
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<td>Paper 196* An Analysis of Design Science Research Adoption in Doctoral Projects in Australia</td>
<td>Paper 181 Intelligent Medical Case Based e-Learning System</td>
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<td>Poster Viewing</td>
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<td>13:30-14:30</td>
<td>Design Principles (DP) for Building Social Media Enabled Collaborative Learning Environments (SMELFE)</td>
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<td>Cathal Doyle (Victoria University of Wellington, New Zealand), David Simmon (University College Cork, Ireland), Karen Neville (University College Cork, Ireland) and Pragya Mohnot (City University of Hong Kong, Hong Kong)</td>
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<td>Bennoird Latz (University of Freiburg, Germany), Nikola Plachko (University of Freiburg, Germany) and Dirk Neumann (University of Freiburg, Germany)</td>
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<td>14:30-15:30</td>
<td>Poster Viewing</td>
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<td>15:30-16:30</td>
<td>Women in IT Reception (Society Salamanca, 22 Montpelier Retreat, Battery Point)</td>
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Wednesday 6th December 2017

09:00-10:00
Granite address – Medi Surgery (Wellington Room - Wellington 1 & 2)

10:10-10:30
Coffee Break

10:30-12:00
Session 8
ACIS & Human-centred Information Systems
Session Chair: Mike Seymour
Vienna University of Technology

Paper 157
A Serious Game Design: Nudging Users’ Memorability of Security Questions
Nicholas Micallef (The University of New South Wales, Australia) and Rekhl Asante-Gamagadzi-Anchorshighe (The University of New South Wales, Australia)

Paper 158
T Service Management: The Alignment of ITIL Practitioner with Service-Dominant Logic
Stefan Czmitr (University of Boras, Sweden), Rainer Kors (Akzo, United Kingdom), Henric Göbel (University of Boras, Sweden), Philip Hermann (Akzo, United Kingdom) and Peter Hero (Support Services Institute, Sweden)

Paper 159
Designing User Interfaces for the Elderly: A Systematic Literature Review
Zdenek Dostal (The University of Newcastle, Australia), Sukhan Aadhia (The University of Newcastle, Australia) and Marc Adam (The University of Newcastle, Australia)

Paper 160
Value co-creation in the digital factory – The empowered role of shop floor workers
Shaban Richter (Auckland University of Technology, New Zealand), Thomas Trier (Copenhagen Business School, Denmark) and Alexander Richter (University of Zurich, Switzerland)

02:00-02:40
ACIS Closing Session